

**UNITED STATES DISTRICT COURT  
DISTRICT OF NEVADA**

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## COLONY INSURANCE COMPANY,

Plaintiff,

V.

COLORADO CASUALTY INSURANCE  
COMPANY; DOES 1-10 and ROE  
CORPORATIONS 1-10, inclusive.

## Defendants.

Case No. 2:12-cv-01727-RFB-NJK

## **ORDER**

## **Findings of Fact and Conclusions of Law After Court Trial**

## I. INTRODUCTION

This is a suit in equity brought by an excess insurance carrier against a primary insurance carrier for settlement payments related to a motor vehicle accident. Plaintiff Colony was the excess insurance carrier and Defendant Colorado the primary insurance carrier for All Temp Air Conditioning and Heating, Inc. from September 13, 2006 until September 13, 2007. On May 13, 2007, All Temp employee Jack Hodges was involved in a motor vehicle accident while driving an All Temp vehicle, striking another vehicle owned by Jose Bustillos, causing damage to both vehicles and physical injuries to Bustillos. As a result of this accident, Bustillos brought suit against All Temp, its owner Davy Ingram, and Jack Hodges, which eventually resulted in a \$1.95 million settlement in early 2011. Defendant Colorado paid its policy limit of \$996,626.19, and Plaintiff Colony paid the remaining amount of \$953,373.81. Plaintiff Colony brings the instant suit in equity seeking costs incurred in relation to the Bustillos action. The Court held a bench trial in this case on January 25-27, 2017 and April 3-4, 2017. The Court rules in favor of the Plaintiff based on the following findings of fact and conclusions of law.

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1                   **II. BACKGROUND**

2                   The parties agree that All Temp purchased commercial auto insurance coverage from  
3                   Defendant Colorado with a \$1 million liability limit and commercial liability umbrella insurance  
4                   coverage from Plaintiff Colony with a \$1 million liability limit, covering the policy period from  
5                   September 13, 2006 to September 13, 2007. They agree that All Temp employee Jack Hodges was  
6                   involved in a motor vehicle accident with Jose Bustillos on May 13, 2007, while driving a vehicle  
7                   owned by All Temp. They agree that Defendant Colorado turned down two offers to settle  
8                   Bustillos' claim within Colorado's \$1 million policy limit, before eventually agreeing to settle the  
9                   claim for \$1.95 million.

10                  The parties disagree as to whether Defendant Colorado conducted a proper investigation  
11                  of Bustillos' claim, whether Defendant Colorado acted reasonably in attempting to settle the claim,  
12                  and whether Defendant Colorado acted in bad faith by failing to settle the claim within its policy  
13                  limit.

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15                  **III. JURISDICTION AND VENUE**

16                  This Court has diversity jurisdiction pursuant to 28 U.S.C. § 1332, as the parties are citizens  
17                  of different states and the amount in controversy exceeds \$75,000. Venue is proper because the  
18                  incident from which this dispute arose occurred within Clark County, Nevada.

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20                  **IV. FINDINGS OF FACT**

21                  Federal Rule of Civil Procedure 52(a)(1) requires the Court to "find the facts specially and  
22                  state its conclusions of law separately." Fed. R. Civ. P. 52(a)(1). The court must make findings  
23                  sufficient to indicate the factual basis for its ultimate conclusion. Kelley v. Everglades Drainage  
24                  District, 319 U.S. 415, 422 (1943). The findings must be "explicit enough to give the appellate  
25                  court a clear understanding of the basis of the trial court's decision, and to enable it to determine  
26                  the ground on which the trial court reached its decision." United States v. Alpine Land & Reservoir  
27                  Co., 697 F.2d 851, 856 (9th Cir.), cert. denied, 464 U.S. 863 (1983) (citations omitted).

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1 Accordingly, following the bench trial and having reviewed all of the evidence and observed all  
2 of the witnesses, the Court makes the following findings of fact in this case.

- 3 1. All Temp Air Conditioning & Heating, Inc. (“All Temp”) purchased a “Commercial  
4 Package” insurance policy that included commercial auto insurance coverage from  
5 Colorado (“the Colorado Policy”), covering the policy period from September 13, 2006 to  
6 September 13, 2007. The Colorado Policy provided liability insurance for damages because  
7 of bodily injury or property damage caused by an accident and resulting from the  
8 ownership, maintenance, or use of a covered automobile, with a liability limit of \$1 million  
9 for any one accident or loss.
- 10 2. All Temp also purchased Commercial Liability Umbrella insurance from Colony (“the  
11 Colony Policy”), covering the policy period from September 13, 2006 to September 13,  
12 2007. The Colony Policy provided excess liability insurance for the “ultimate net loss” to  
13 the insured for damages because of bodily injury or property damage caused by an  
14 occurrence; occurrence was defined to include an “accident”; the Colony Policy had a  
15 liability limit of \$1 million for each occurrence.
- 16 3. An All Temp employee, Jack Hodges (“Hodges”), was involved in a vehicle accident in  
17 Las Vegas on Sunday, May 13, 2007 at approximately 2:30 pm. He was driving a red  
18 Chevy truck owned by All Temp and struck a vehicle owned by Jose Bustillos  
19 (“Bustillos”), causing damage to both vehicles and physical injuries to Bustillos. He was  
20 driving in the course and scope of his employment and was authorized to be driving the  
21 vehicle at the time of the accident.
- 22 4. Hodges was involved in two other motor vehicle accidents during the 24-hour period before  
23 the Bustillos accident, while driving vehicles owned by All Temp. Colorado was informed  
24 of these other accidents within a week of May 13, 2007.
- 25 5. Colorado paid All Temp for its totaled truck from the May 13, 2007 accident, took title to  
26 it, and then sold the truck for salvage in the fall of 2007, failing to preserve it as evidence.
- 27 6. As of June 7, 2007, Colorado had determined that it had no subrogation rights against

1 Hodges' personal automobile insurance because he was driving the All Temp vehicle with  
2 permissive use.

3 7. Colorado paid Bustillos' property damage claim on July 25, 2007. Colorado paid this claim  
4 because Colorado believed that All Temp's liability for the accident was reasonably clear  
5 by this time.

6 8. Colorado received no new information after settling Bustillos' property damage claim that  
7 would have reasonably led it to challenge All Temp's liability.

8 9. On July 25, 2007, Colorado transferred Bustillos' claim handling to its casualty department  
9 for the purpose of dealing with Bustillos' bodily injury claim.

10 10. On August 22, 2007, counsel for Bustillos informed Colorado that an MRI had been  
11 conducted on Bustillos that showed disk herniation at L5-S1 and that Bustillos was still in  
12 a great deal of pain. Counsel for Bustillos faxed Colorado a copy of the MRI.

13 11. On September 5, 2007, Colorado's claims adjuster reviewed the facts of the claim/accident  
14 and advised Colorado to settle the bodily injury claim because liability was clearly against  
15 Colorado.

16 12. As of October 31, 2007, Colorado was aware that Bustillos was receiving trigger point  
17 injections for his back injury.

18 13. As of May 5, 2008, Colorado was aware that Bustillos needed back surgery for his  
19 herniated disk, that he continued to experience severe pain, that there would be future  
20 medical expenses, and that there was a strong possibility of permanent impairment.  
21 Colorado was also aware that Bustillos had to delay surgery because he was the sole source  
22 of financial support/income for his family and would be out of work for an unspecified  
23 amount of time after the surgery.

24 14. On July 1, 2008, the Colorado claims adjuster again reviewed the facts of the claim and  
25 again reiterated internally that there was clear liability for Bustillos' personal injury claim.

26 15. As of December 30, 2008, Colorado was aware that Bustillos was having a pre-surgical  
27 operation in January of 2009 to assess the possibility of future surgery and that he was still  
28 experiencing severe pain.

1 16. On March 4, 2009, counsel for Bustillos sent Colorado an offer to settle Bustillos' claim  
2 for the Colorado policy limit.

3 17. On March 20, 2009, Colorado called and spoke to Davy Ingram ("Ingram"), the owner of  
4 All Temp who was present at the scene of the accident, for the first time. During that call,  
5 Colorado requested a copy of the police report from the underlying accident for the first  
6 time. Colorado informed Ingram of the policy limit demand and advised him that they were  
7 going to settle the claim within the policy limit of the claim. Colorado did not request any  
8 other employment records from Ingram at that time. Ingram would have cooperated fully  
9 with Colorado had they requested any other information from him. Had Colony  
10 representatives asked Ingram about Hodges he would have told them information from  
11 which they would have understood that: a.) Hodges had a substance abuse problem that  
12 existed at the time of the accident, b.) Hodges' substance abuse problem would have and  
13 almost certainly did impair his driving at the time of the accident, c.) Ingram was fully  
14 aware of Hodges' substance abuse problem and prior accident history but still authorized  
15 him to drive vehicles for All Temp, and d.) Ingram had a written drug policy regarding  
16 testing drivers that Ingram intentionally was not following. Ingram would have provided  
17 all of this information even on the day after the accident had he only been asked by  
18 Colorado investigators/adjusters. Ingram was not asked these liability-related questions  
19 that would have led to the more detailed information noted above because Colorado  
20 representatives/employees already understood and knew that All Temp was liable.

21 18. On March 27, 2009, Colorado informed counsel for Bustillos that based on the  
22 documentation Colorado had at that time "this is not a policy limits case," but Colorado  
23 did not dispute liability.

24 19. Colorado did not provide a counteroffer to Bustillos at that time.

25 20. On April 24, 2009, Bustillos and his wife, Zulema Beltran ("Beltran"), timely filed a  
26 complaint against Hodges, Ingram, and All Temp, alleging that Hodges was acting in the  
27 course and scope of his employment with All Temp at the time of the accident.

28 21. On May 11, 2009, Colorado was informed by counsel for Bustillos that Bustillos had an

1 emergency spinal fusion surgery that day and he was not doing well. During that same call,  
2 the Colorado claims adjuster suggested to counsel for Bustillos that Colorado was still in  
3 need of certain medical billing records but assured Bustillos' counsel that the failure to  
4 settle the claim had nothing to do with causation of the injury to Bustillos, as Colorado had  
5 accepted liability and was not disputing it.

- 6 22. On May 19, 2009, Colorado became aware of the complaint filed by Bustillos and Beltran.
- 7 23. Colony was placed on notice of Bustillos' claim for the first time in July of 2009.
- 8 24. On August 20, 2009, Colony demanded that Colorado immediately resolve Bustillos' claim  
9 within Colorado's policy limit or that Colorado provide Colony with documentation  
10 explaining why they had not resolved the claim. That same day, Colony sent an email to  
11 Colorado explaining why Colony felt that Colorado's actions and inactions in handling the  
12 claim were evidence of bad faith.
- 13 25. On September 24, 2009, Bustillos' attorney served Ingram and All Temp with an Offer of  
14 Judgment in the amount of \$999,999.99, which was only good for ten days. As Colorado  
15 had, pursuant to its authority under the policy, taken over control of the litigation and  
16 settlement of the claim, it was aware of the offer. Colorado intentionally let the offer lapse  
17 even though it knew liability against All Temp was clear and that it would have to pay  
18 under the policy.
- 19 26. At the time of this offer, Colorado was aware that Bustillos had already incurred  
20 approximately \$300,000 in medical expenses, that he was continuing to undergo medical  
21 treatment, that he had lost wages as a result of his physical injuries, that he was the sole  
22 provider for his family, and that it was quite likely that he would be permanently disabled.
- 23 27. Colorado was also aware that Hodges had reported to All Temp that he suffered from  
24 chronic fatigue syndrome and that he took pain medication, that Hodges had been involved  
25 in prior motor vehicle accidents while driving All Temp vehicles, and that Hodges had  
26 subsequently passed away.
- 27 28. At the time that Colorado let the Offer of Judgment lapse, Colorado understood from its  
experience in the industry that the case had a settlement value of at least the Colorado

1 policy limit and likely higher and that the settlement value would continue to increase well  
2 above the Colorado policy limit as the case dragged on. Colorado did not inform Ingram  
3 of any of the information that it had obtained or considered regarding the value of the claim.

4 29. In October of 2009, Colorado retained new counsel and decided to dispute liability for All  
5 Temp and not to defend Hodges in the Bustillos suit. The decision to contest liability was  
6 not reasonable or based upon any new information. There was in fact no additional  
7 information that Colorado would have discovered that would have decreased the certainty  
8 of All Temp's liability had Colorado engaged in further substantive investigation on  
9 liability.

10 30. From July 1, 2008 until January 31, 2011, Colorado did not obtain information that  
11 decreased the certainty of All Temp's liability. It did not obtain any information that  
12 supported the value of the claim being less than the previous offers. It did not diligently or  
13 reasonably engage in further investigation; and, even if it had, such investigation would  
14 have only led to greater certainty as to All Temp's liability.

15 31. On January 31, 2011, Bustillos sent Colorado an offer to settle the case for \$1.95 million.  
16 Colorado's new counsel strongly recommended that Colorado accept the \$1.95 million  
17 settlement offer.

18 32. Upon learning of the January 31, 2011 demand for settlement, by letter dated February 17,  
19 2011, counsel for Colony demanded that Colorado pay the entire settlement amount of  
20 \$1,950,000, but Colorado refused.

21 33. Bustillos' last offer of settlement was accepted by Colorado, and settlement of the Bustillos  
22 action was finalized on March 15, 2011. Colorado contributed its policy limit (minus the  
23 property damage settlement amount it had previously paid) and Colony contributed  
24 \$953,373.00, for a total settlement of \$1,950,000.

25 34. At the time that Colorado changed its position and began to dispute All Temp's liability in  
26 2009, it had not received any new information about the circumstances of the claim that  
27 would have reasonably led it reevaluate the issue of liability.

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1           35. The Court does not find Colorado's explanations for its negotiation, settlement and  
2           litigation conduct to be credible.

3           36. Colony did not have the authority under the respective policies and contracts to compel  
4           Colorado to settle the claim for Colorado's policy limit in 2009.

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6           **V. CONCLUSIONS OF LAW**

7           **A. Equitable Subrogation**

8           “Generally, subrogation is an equitable doctrine created to ‘accomplish what is just and  
9           fair as between the parties.’ It arises when one party has been compelled to satisfy an obligation  
10          that is ultimately determined to be the obligation of another. Equitable subrogation exists  
11          independently of any contractual relation between the parties.” AT & T Technologies, Inc. v. Reid,  
12          855 P.2d 533, 535 (Nev. 1993) (internal citations omitted). Although the Nevada Supreme Court  
13          has not yet recognized the doctrine of equitable subrogation in this context – between primary and  
14          excess insurance carriers – it has applied the doctrine to other areas of law. For example, in the  
15          context of mortgages, “[e]quitable subrogation interrupts this procedure and permits a person who  
16          pays off an encumbrance to assume the same priority position as the holder of the previous  
17          encumbrance.” Am. Sterling Bank v. Johnny Mgmt. LV, Inc., 245 P.3d 535, 539 (Nev. 2010)  
18          (internal citations omitted). Similarly, “[i]n the context of worker’s compensation, absent a  
19          statutory subrogation right, the non-negligent employer who has been required to pay worker’s  
20          compensation benefits to its employee for injuries caused by a third-party’s negligence has a  
21          common-law right of subrogation to the employee’s claim against the third-party tortfeasor.” AT  
22          & T Technologies, Inc., 855 P.2d at 535. Based on these cases, this Court previously held that in  
23          Nevada, equitable subrogation is available as a claim for equitable relief where contractual  
24          subrogation is unavailable, and where not precluded by a statutory scheme. The Court will  
25          therefore consider the Plaintiff’s claim of equitable subrogation in this case.

26           While the Defendant has argued for a rigid application of “elements” to a claim for  
27          equitable subrogation, the Court rejects this approach as contrary to the essential equitable nature  
28          of such a claim. As the Supreme Court explained over a century ago: “The right of subrogation is

1 not founded on contract. It is a creature of equity; is enforced solely for the purpose of  
2 accomplishing the ends of substantial justice; and is independent of any contractual relations  
3 between the parties.” Memphis & L. R. R. Co. v. Dow, 120 U.S. 287, 301-02 (1887). This  
4 foundational understanding of the nature of the claim is consistent with Nevada’s long-standing  
5 understanding of an equitable subrogation claim. See, e.g., Laffranchini v. Clark, 153 P. 250, 252-  
6 53 (Nev. 1915) (internal quotations and citations omitted) (“The right of subrogation, or of  
7 equitable assignment, is not founded upon contract alone, nor upon the absence of contract, but is  
8 founded upon the facts and circumstances of the particular case, and upon principles of natural  
9 justice; and generally, where it is equitable that a person furnishing money to pay a debt should be  
10 substituted for the creditor, or in place of the creditor, such person will be so substituted.”). The  
11 Court finds that the only principle or element limiting this equitable claim is that the “the insurer  
12 can take nothing by subrogation but the rights of the assured.” Phoenix Ins. Co. v. Erie & Western  
13 Transp. Co., 117 U.S. 312, 321 (1886).

14 The Court finds that there are several factors that may be but are not required to be  
15 considered for an excess insurer’s cause of action for equitable subrogation against a primary  
16 insurer: (1) the insured suffered a loss for which the defendant is liable, either as the wrongdoer  
17 whose act or omission caused the loss or because the defendant is legally responsible to the insured  
18 for the loss caused by the wrongdoer; (2) the claimed loss was one for which the insurer was not  
19 primarily liable; (3) the insurer has compensated the insured in whole or in part for the same loss  
20 for which the defendant is primarily liable; (4) the insurer has paid the claim of its insured to  
21 protect its own interest and not as a volunteer; (5) the insured has an existing, assignable cause of  
22 action against the defendant that the insured could have asserted for its own benefit had it not been  
23 compensated for its loss by the insurer; (6) the insurer has suffered damages caused by the act or  
24 omission upon which the liability of the defendant depends; (7) justice requires that the loss be  
25 entirely shifted from the insurer to the defendant, whose equitable position is inferior to that of the  
26 insurer; and (8) the insurer’s damages are in a liquidated sum, generally the amount paid to the  
27 insured. Fireman’s Fund Ins. Co. v. Maryland Cas. Co., 65 Cal. App. 4th 1279, 1292 (Cal. Ct.  
28 App. 1998). Again, as the claim is fundamentally an equitable claim, the Court finds that its

1 consideration of these factors must be guided by equity and not a rigid prescribed legal inquiry—  
2 except for the one requirement, as noted above, that the excess insurer has no greater rights and no  
3 greater entitlement to a remedy than the insured would have against the primary carrier for the  
4 particular loss or purported damages.

5 Considering the factors noted in equity, the Court makes the following legal and factual  
6 findings regarding the Plaintiff's equitable subrogation claim. In this case, the insured – All Temp  
7 – suffered a loss – Bustillos' personal injury claim – for which Colorado was liable, as the primary  
8 insurance carrier. As the policy limit for Colorado's coverage was \$1 million, any amount of the  
9 settlement above this amount would have been borne by All Temp if it did not have excess policy  
10 coverage through Colony. Colony covered the amount of the settlement above the Colorado policy  
11 limit—an excess amount for which All Temp would have been legally responsible—by  
12 contributing \$953,373.00 to the settlement.

13 Colony did not pay its portion of the settlement voluntarily. Colony first demanded that  
14 Colorado pay the entire settlement amount and then reserved the right to seek contribution from  
15 Colorado in the future. Had Colony not contributed to the settlement, All Temp would have had  
16 to pay out of pocket for the amount over Colorado's policy limit. Colony paid to avoid the damages  
17 and costs it would have suffered from a legal claim against it by All Temp if it did not contribute  
18 to the settlement of the claim. Colony has suffered damages due to Colorado's bad faith failure to  
19 settle the claim, as the ultimate settlement was much higher than it would have been had Colorado  
20 settled the claim at the time when liability was clear. Instead, Colorado unreasonably delayed  
21 settling the case without cause and did not engage in any additional substantive investigation.  
22 Justice requires that Colorado pay for Colony's contribution to the settlement, as it was Colorado's  
23 failure to reasonably settle the claim when liability was clear that resulted in the claim not being  
24 settled within the policy limit of Colorado's policy for All Temp. Colony's damages are in a  
25 liquidated sum, the \$953,373.00 that they paid towards the settlement.

26 The Court also finds Colorado's equitable position to be inferior to that of Colony.  
27 Colorado had direct access to the information regarding liability and understood from a review of  
28 the case early on that liability was clear. It also knew that the settlement value of the claim at the

1 time of at least the last offer was within its policy limit and that the value would increase as the  
2 litigation dragged on. Colorado nonetheless engaged in unreasonable delay and obfuscation tactics  
3 to delay settlement and to conceal its awareness of the ever increasing value of the claim while  
4 litigation was ongoing. These tactics misled Ingram and Colony into believing that Colorado was  
5 simply seeking to ascertain allegedly unknown but necessary information for settlement of the  
6 claim. This was not true.

7 Finally, the Court finds that All Temp would have had (and asserted) a meritorious bad  
8 faith claim against Colorado for the \$953,373.00 had Colony not paid it. Colorado acted in bad  
9 faith when it failed to settle the claim when liability was clear and when the claim would have  
10 settled within Colorado's policy limit. Insurers owe their insured two primary duties: the duty to  
11 defend and the duty to indemnify. Allstate v. Miller, 212 P.3d 318, 324 (Nev. 2009). The duty to  
12 defend gives the insurer the right to control settlement negotiations and the right to control  
13 litigation against the insured. Id. The right to control settlement negotiations creates the duty of  
14 good faith and fair dealing during negotiations and the right to control litigation creates the duty  
15 to defend the insured from lawsuits within the insurance policy's coverage. Id. at 325. An insurer  
16 acts in bad faith during settlement negotiations when they have "an actual or implied awareness of  
17 the absence of a reasonable basis for denying benefits of the [insurance] policy." Am. Excess Ins.  
18 Co. v. MGM, 729 P.2d 1352, 1354-55 (Nev. 1986). See also Albert H. Wohlers & Co. v. Bartgis,  
19 969 P.2d 949, 956 (Nev. 1998) ("[b]ad faith is established where the insurer acts unreasonably and  
20 with knowledge that there is no reasonable basis for its conduct").

21 The Court finds that Colorado was acting in bad faith when it failed to reasonably settle  
22 Bustillos' personal injury claim within its policy limit when it was clear that All Temp was liable  
23 and when the claim would have settled within the policy limit. At a time when liability was clear,  
24 Colorado unreasonably failed to settle the claim. It was also clear that at that time, failure to settle  
25 the claim would increase the future settlement amount for Bustillos' claim. Colorado had no  
26 reasonable basis for contesting liability or delaying settlement at the time when the claim could  
27 have been settled within Colorado's policy limit. The evidence thus demonstrates that Colorado  
28 acted in bad faith in unreasonably failing to settle Bustillos' claim earlier when liability was clear

1 and when the settlement amount would have been much less. This bad faith conduct caused  
2 damage to All Temp and hence Colony because it resulted in the settlement amount exceeding  
3 Colorado's policy limit.

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5 **VI. JUDGMENT**

6 The Court finds in favor of the Plaintiffs. The Court awards the Plaintiffs \$953,373.00.

7 **IT IS ORDERED** that the Clerk of Court shall enter judgment for the Plaintiffs and close  
8 this case.

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10 **DATED** this 3rd day of July, 2018.



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11 **RICHARD F. BOULWARE, II**  
12 **UNITED STATES DISTRICT JUDGE**

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